Acumen: Supporting Self-Direction and the LA Community Choices Waiver

Presented by Laura Holman



Core of Self Direction

- Declaration of Human Rights
- Who can name one?
- Examples include:
 - FREELY participate in the cultural life of the community
 - □ Right to an education
 - □ The right to a standard of living adequate for the health and well-being of himself
- How many human rights?





Core of Self Direction

- Human Right #30
 - Nothing in this Declaration may be interpreted as implying for any State, group or person any right to engage in any activity or to perform any act aimed at the destruction of any of the rights and freedoms set forth herein.

No One Can Take Away Your Human Rights



What was Changing?



M

Four Principles Of Self-Direction

- Everyone should have the <u>Freedom</u> to plan a life with support
- Everyone should have the <u>Authority</u> to control support dollars
- Everyone should have <u>Support</u> to be involved in the community
- Everyone should have <u>Responsibility</u> for the use of public funds





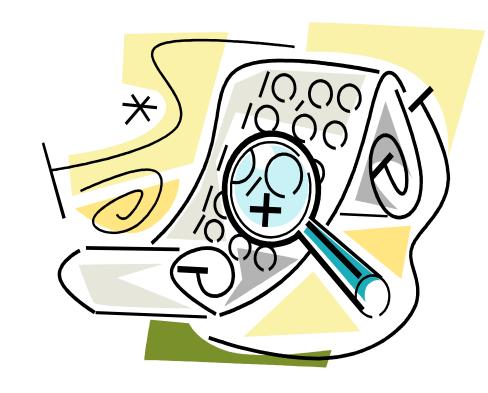
What was going in Society?

Deinstitutionalization

28 States wrote
 Medicaid Waivers to
 eliminate state
 Institutions

Medicaid Audits

Are services being provided to ALL people who qualify





м

Catalyst for Change

- Robert Wood Johnson
 - Introduced a new option of funding supports through grants
- The New Option allowed the person with developmental disabilities, or their family, to hire their own support staff and to pay their staff through a fiscal employer agent





How does Acumen play a role in Self-Direction?

- Acumen is a Fiscal Agent
 - □ Take on the fiscal pieces (taxes and payroll)

- What is a Fiscal Agent?
 - □ Legitimate employer representative
 - □ Liable for correct calculation and payment of payroll withholdings and employer-related taxes
 - □ Liable for fiscal accountability to the employer and other stakeholders such as the state of Louisiana



How does Acumen play a role in Self-Direction?

- Why did Acumen get involved?
 - There was a need that few companies could meet or want to meet
 - □ People living in rural areas who couldn't get services
 - □ Favor

Fiscal Agent for 15 years



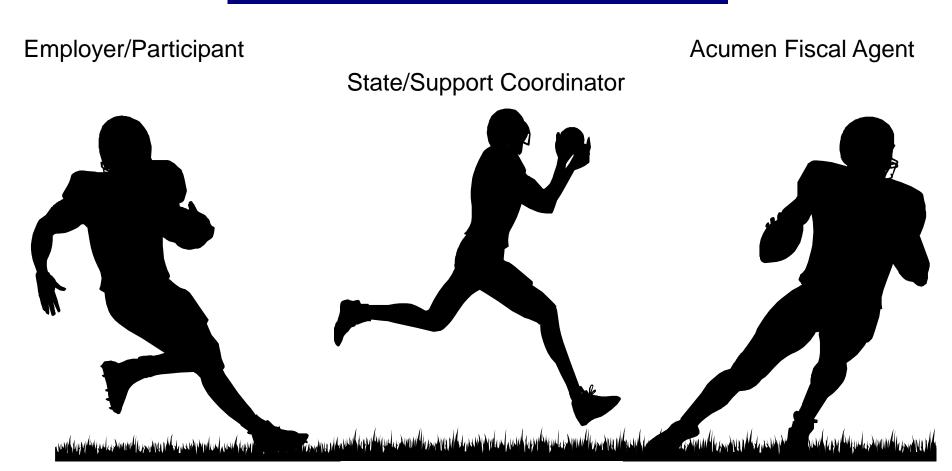
w

Self-Direction Fun Facts

- Intention is NOT to compete with provider agencies
- Not for everyone
- The employer is given the option to be empowered with taking on the responsibilities that come with Self-Direction



Self-Direction Team





Employer Responsibilities

- Typically have no functional relationship with the IRS because Acumen will represent them in all aspects
- Follow relevant laws and rules on employment
- Liable for DOL compliance, OSHA requirements, job-related injury, mistreatment, abuse, discrimination, harassment, etcetera of their employees - like any other employer.





v

Employer Responsibilities

- Act as the Supervising Employer
 - □ Recruit, hire, train, and schedule employees
 - ☐ Fire employees when necessary
 - Create job descriptions and expectations
 - □ Oversee employees
 - □ Determine wages
 - □ Provide a safe work environment
- Keep important records on each employee and keep them confidential

M

Employer Responsibilities

- Correctly complete and submit paperwork to enroll themselves and employees
- Ensure timesheets are completed correctly including signatures
- Submit time to Acumen
- Manage the Prior Authorization amounts
 - □ Responsible for staying within the budget
 - Review account statements from Acumen and ensure they are accurate
 - Manage the budget and plan for the entire prior authorization period
- Ensure services are being received





Support Coordinator

- Determine services and develops plan of care
- Assess appropriateness for self-directed services
- Assist employers with employer responsibilities
- Assist in creating and ensure emergency back up plan is well thought out
- Notify Acumen if participant goes in/out of hospital (148)

- Monitor and follow up on services received
- Assist with services outside self directed services
- Conduct reassessments based on needs
- Expertise is utilized to help navigate the system



Acumen's Role

- Process enrollment paperwork, monitoring for correctness and completeness
- Conduct criminal background checks
- Track certifications and qualifications, if needed
- Process payroll according to prior authorization
- Withhold, report and pay all employment taxes
- Arrange for workers' comp and other benefits
- Provide reports to employer and state about prior authorization usage
- Answer questions about enrollment and payroll







Ensure compliance

Enforce the rules



Police the processes



What is Not Acumen's Role

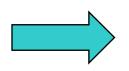
- Determine eligibility or ineligibility for the program
- Determine if someone is right for self directed services
- Determine what services or the amount of money or units a participant qualifies for
- Hire, fire, train or schedule employees
- Emergency back up



HIGH LEVEL - GENERAL PROCESS OVERVIEW

Self Directed Programs

PARTICIPANT IS APPROVED FOR THE PROGRAM



SUPPORT COORDINATOR
GIVES ACUMEN START UP
PACKET TO
PARTICIPANT/EMPLOYER



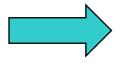
THE EMPLOYER AND
EMPLOYEE COMPLETE ALL
ENROLLMENT PAPERWORK
AND FAX OR MAIL BACK TO
ACUMEN



SUPPORT COORDINATOR
SENDS ACUMEN
DEMOGRAPHICS SHEET
AND BUDGET FROM POC
- SENDS ALL RELEVANT
INFORMATION TO SRI



ACUMEN PROCESSES
ALL PAPERWORK AND
BACKGROUND CHECKS



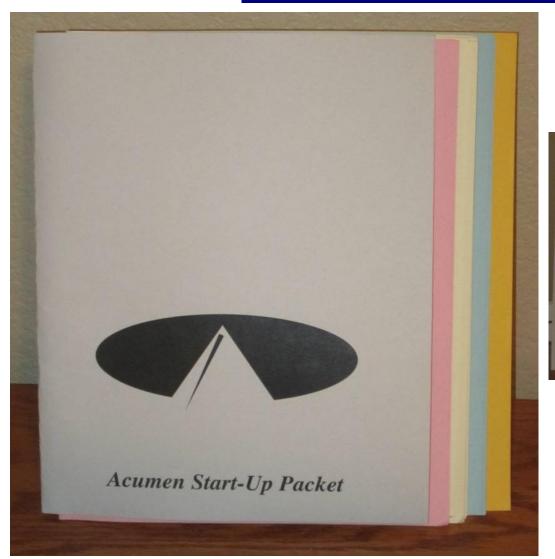
ACUMEN WORKS WITH SC AND INFORMS EMPLOYER OF START DATE



PARTICIPANT STARTS
SERVICES



Enrollment Packet

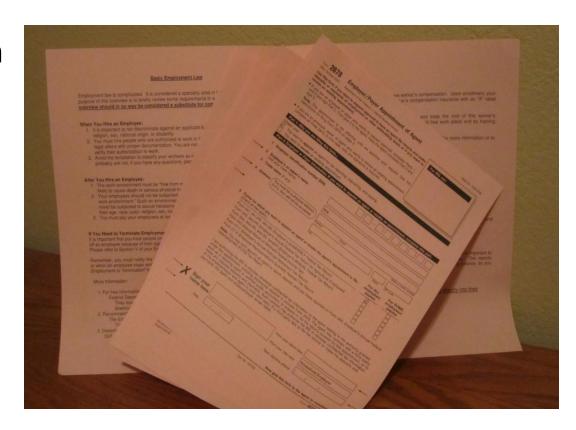






Enrollment Packet Employer/Participant

- Acumen Authorization
- Form 2678
- SS-4 Form
- Form 8821
- Service Agreement Form - Employer Agreement
- Roles and Responsibilities







- Applicant Verification Form
- I-9 Employment Eligibility
- W-4 Federal Tax Withholding
- L-4 State TaxWithholding
- Pay Selection/Direct Deposit

- Application for Employment
- Provider Agreement Form
- Background Check Authorization
- Proof of Auto Insurance or Waiver
- Employee Change/TermForm

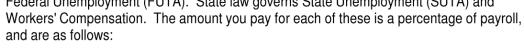


Enrollment Packet Paying for Your Supports (Blue)

- Payment Schedule
- Timesheet

- Timesheet Instructions
- Show me the Money

монтн	Payroll Period Start Date	Payroll Period End Date	Timecards Due NO Later Than	PAYDATE	PAYDAY
JULY	07/01/2011	07/15/2011	07/21/2011	07/29/2011	Friday
	07/16/2011	07/31/2011	08/04/2011	08/15/2011	Monday
AUGUST	08/01/2011	08/15/2011	08/19/2011	08/30/2011	Tuesday
	08/16/2011	08/31/2011	09/07/2011	09/15/2011	Thursday
SEPTEMBER	09/01/2011	09/15/2011	09/21/2011	09/30/2011	Friday
	09/16/2011	09/30/2011	10/06/2011	10/14/2011	Friday
OCTOBER	10/01/2011	10/15/2011	10/20/2011	10/31/2011	Monday
	10/16/2011	10/31/2011	11/04/2011	11/15/2011	Tuesday
NOVEMBER	11/01/2011	11/15/2011	11/21/2011	11/30/2011	Wednesday
	11/16/2011	11/30/2011	12/06/2011	12/15/2011	Thursdav



Social Security - 6.20%
Medicare - 1.45%
Federal Unemployment - .80%
State Unemployment - 2.38%
Worker's Compensation - 4.07%

What this means is that for every \$1.00 you pay in wages, you have to additionally pay approximately 15¢ in taxes and Worker's Compensation. You do not need to worry about the calculations or actually paying these amounts, that is Acumen's job. We do it all on your behalf.

The following table is provided so you will know your cost to employ someone, based on various wage amounts. The "Cost to You" column is simply the wage multiplied by the total of the percentages listed above. You are free to pay your employees other amounts up to the maximums listed per service; just multiply the amount you want to pay by 1.149, and you will get the Cost to You, or give us a call, we will help you know your costs. Remember that you must work with your support coordinator to revise your Plan of Care to change your employee's wage.

	Unit	Cost to	ployee	Em
	Rate	You	Wage	
	\$1.58	\$6.32	5.50	\$
	\$1.72	\$6.89	6.00	\$
	\$2.01	\$8.04	7.00	\$
Max Pay Rate PA3	\$2.02	\$8.08	7.03	\$
Minimum Wage	\$2.08	\$8.33	7.25	\$
	\$2.15	\$8.62	7.50	\$
	\$2.08	\$9.19	8.00	\$
Max Pay Rate PA2	\$2.15	\$9.24	8.04	\$
	\$2.44	\$9.77	8.50	\$
	\$2.59	\$10.34	9.00	\$
	\$2.73	\$10.92	9.50	\$
Max Pay Rate PAS	\$2.83	\$11.32	9.85	\$

En	nployee	Cost to	
١	Nage	You	
\$	12.00	\$13.79	
\$	13.00	\$14.94	
\$	14.00	\$16.09	
\$	15.00	\$17.24	
\$	16.00	\$18.38	
\$	17.00	\$19.53	
\$	18.00	\$20.68	
\$	20.00	\$22.98	
\$	21.00	\$ 24.13	
\$	23.00	\$ 26.43	
\$	25.00	\$ 28.73	
\$	26.11	\$ 30.00	Max Pay Rate PAM/PP

PAS - Personal Assistance Services. Adult

PA2 - Personal Assistance Services, Adult - shared by 2 Participants

PA3 - Personal Assistance Services, Adult - shared by 3 Participants

PAM – Personal Assistance Service, Adult - service provided in the morning (am)

PPM – Personal Assistance Service, Adult - service provided in the evening (pm)



Forms on our Website!



www.acumenfiscalagent.com



How to read your new Account Statement



ACUMEN FISCAL AGENT Account Statement
Activity 5/16/2011 to 05/31/2011
Prepared For
CLIENT, SAMPLE
LA CCW

SAMPLE EMPLOYER P O BOX 12345 ANYTOWN, LA 46000

Account Information

Account	Total Deposits	***************************************	Spending	Balance
PAS 09-01-11 =1-31-12	565.00	24.00	525.50	39.50

Employee Information

		· · · · · · · · · · · · · · · · · · ·	11	First Aid	
Last Name	First Name	Pay Type Status	Employee #	Expire Hire Date CPR Expire	_
EMPLOYEE 1	SAMPLE	Check Active	LA1234	09/24/2009	_
EMPLOYEE 2	SAMPLE	Direct Deposit Active	LA2345	10/18/2009	

Payroll Summary YTD

Last Name	First Name	700, 7000	Gross	FICA	Medicare	FUTA.	SUTA	Comp
EMPLOYEE 1	SAMPLE		\$210,00	\$13.02	\$3.05	\$1.68	\$5.67	\$4.87
EMPLOYEE 2	SAMPLE	***************************************	\$ 167.50	\$10.39	\$2.43	\$1.34	\$4.52	\$3.88
	Y00, "1000b.	. "	\$377.50	\$23.41	\$5.48	\$3.02	\$10.19	\$8.75



Code and Rate Information

Last Name	First Name	Code	Description	Start Date	End Date	Rate
EMPLOYEE 1	SAMPLE	PAS	Personal Attendant	09/24/2009	12/31/2020	\$8.50
EMPLOYEE 1	SAMPLE	PAS	Personal Attendant	09/24/2009	12/31/2020	\$8.50
EMPLOYEE 2	SAMPLE	PAS	Personal Attendant	10/18/2009	12/31/2020	\$8.50

Payroll Check Information

 Check #:00004352
 Medicare: \$2.96
 Batch #: 001344

 Date: 5/20/2011
 FICA: \$12.65
 Billing: \$234.40

 Payee: EMPLOYEE 2, SAMPLE
 SUTA: \$4.86
 Type: Direct Deposit

 Net: \$188.39
 FUTA: \$1.63

Gross: \$204.00 Work Comp: \$8.30

Code	Description	Date	Time In	Time Out	Rate	Hours
PAS	Personal Attendant	4/18/20	11 10:00 AM	05:00PM	\$8.50	8.00
PAS	Personal Attendant	4/19/20 4/28/20	11 10:00AM	05:00PM	\$8.50	8.00
PAS	Personal Attendant	4/28/20	11 07:00AM	03:00PM	\$8.50	8.00

24.00

Legend

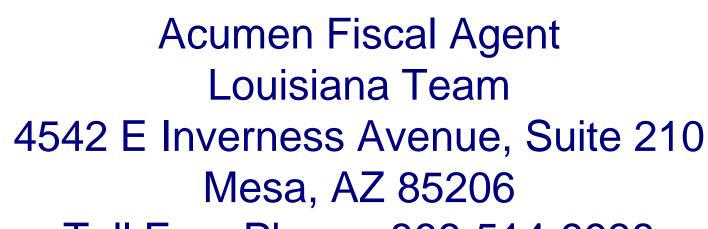
Program Code	Internal Code	Description	
S5125U1	PAS	Personal Attendant	



Any Questions?







Toll Free Phone: 866-514-9938

Toll Free Fax: 866-923-5334

TTY: 888-853-0010

<u>customerservice@acumen2.net</u> <u>www.acumenfiscalagent.com</u>

